

No

The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST E : POOR SOUND QUALITY OR DISTORTED SOUND (BUZZ/CRACKLE/RATTLE) FROM ONE OR MORE SPEAKERS (NOT ALL SPEAKERS)

Normal Operation and Fault Conditions

The ACM sends audio signals to the speakers in the form of AC voltage, resulting in clear audio output. REFER to: Information and Entertainment System - System Operation and Component Description . See USB Audio Mode.

Possible Sources

- Loose component fasteners
- Loose door handle, lock, and other trim panel components and fasteners
- Loose items in storage areas
- Loose speaker grilles
- Loose wire harnesses or wire harness fasteners
- Speaker(s)
- Water shield bonding and placement

Visual Inspection and Diagnostic Pre-checks

Inspect the suspect area for any possible rattle conditions such as:

- Any storage compartments including cup holders (if equipped)
- Door map pockets for contents that can rattle (if equipped)
- Door pull cup attachments (if equipped)
- Door switch bezels (if equipped)
- Package tray (if equipped)
- Speaker grilles
- Trim panels and fasteners

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